IMPORTANT INFORMATION

The Thuraya satellite system consists of 2 satellites with each satellite having its own beacon the antenna can track. In order for the Thuraya IP terminal to have connection to the network, the antenna must track the correct satellite.

In case the Thuraya IP terminal can not connect to the Thuraya network perform the following to redirect the antenna to the other satellite.

Within the first 15 minutes after power on, power cycle the antenna by toggling the power switch on the antenna power supply, AS03951.

It is not necessary to power off the Thuraya IP terminal.

See also the installation manual, section 6.2